



Ron's Pharmacy Services

Your One-Stop
Pharmacy Provider

Toll Free 866-551-8280
ronsparmacyservices.com

See what our clients are saying about us....

"Ron's Pharmacy has excellent customer service and is perfect for anyone who has trouble getting out. They deliver same day and even offer bubble packing which is SO HELPFUL when you have lots of meds to keep track of. All the reps I've talked to have been very helpful."



"We have had only positive interactions with the staff at Ron's. I especially appreciate the proactive mentality in the San Diego office. The delivery service has been outstanding."

My staff have nothing but praise for the drivers. They are polite, and if there is a problem with a delivery, THEY FIX IT!!!"

"I love the fact that Ron Belville himself talks to me over the phone and comes over to make sure that we are satisfied customers. I cannot say enough good things about Ron's Pharmacy and I am very thankful that we have switched to Ron's Pharmacy Services!"



"Our staff is happier and amazed at the level of service that you provide. Meds ordered by Doctor arrive within 4 hours. This has never happened in 10 years that I have been in Assisted Living. I wish we had done this long ago. It is a pleasure to work with you and your TEAM!"

Serving All of Southern California Since 1981



A Note from Ron Belville

I am very proud in the way our staff takes the time to help residents and their families with insurance issues and special needs. It shows in the way our pharmacists, nurses,

drivers, office and medical record personnel go the extra mile.

Pride is also reflected in the “thank you” letters that administrators, nurses, family members and residents send to us. Like the director of nursing who thanked us for the professionalism and support that made the change to Ron’s so easy for her staff and residents.

There really is a difference in our service, and we want you to be able to share it with your staff and residents. I invite you to drop by the pharmacy, take a tour, and to see for yourself. It is something you should always do with every vendor because clean, organized, professional operations will always tend to reflect the pride and expertise of the company.

Now that's what I call Service!

Stories that relate Ron's Pharmacy Services' commitment to excellent customer service

Having been a Nurse for the last 25 years, I know what it takes to supply clients with the safest and best pharmacy service and Ron's is that service.

There is no way to describe the outstanding customer service they offer, this is something to experience.

One night shift about 3 am several years ago, I had a patient in need of a new pain medication. It was not available in our emergency kit and the patient was in need. I called Ron's Pharmacy, and to my surprise it was NOT a recording, a real Pharmacist answered. I explained my need and was told simply it is on its way, should be to you within the hour, and it was. I was later to learn it was Ron that took the call and made sure I received what was needed for the patient.



Everything about this organization and their customer service is outstanding. Their attention to detail is without parallel, if there are med errors I have never experienced one from them. They are friendly, courteous, efficient, dependable and have always gone above and beyond for me. I would not want to work with any other pharmacy. I recommend them because of their commitment to excellence and the professional courtesy they always show.

The second scenario is a call received by our Marketing Representative, Anita Bunting, around 6:20pm from a 6-bed Residential Care Facility owner.

The owner told Anita that his pharmacy had upset him. He had faxed prescriptions for his newest resident to his current pharmacy and three days later had still not received his order and now his resident was completely out of one necessary medication.

He asked Anita if Ron's Pharmacy could help him. Anita gave him the fax number to the pharmacy and the information we needed on the resident. Then she called the pharmacy and spoke with Thelma, Pharmacy Clerk about this emergency situation. Without hesitation Thelma responded “we can make

this happen”. By the time the resident data and medications were entered it was 10 minutes before the next delivery was due to go out. Thelma and the pharmacy technicians hustled and got this needed medication out the door on the 7pm run.

Anita called the owner back to let him know that he would have that medication that evening and he responded “Now that's what I call service!”